

Representing the ESC on various health and social services committees has allowed us to be present at decision-making time.

Building solid personal relationships with health and social service providers has been the key for us.

Having a professional image has helped in building confidence with public service professionals.

Understanding the pressures and realities that public service professionals are under helped in our approach with them.

Having reliable statistics of our ESC community was essential in helping professionals understand our community.

We build a work plan and stick to it, building from it each year.

We had to really target together with our network partners what were the most important changes needed.